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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JULY 28, 1999

APPLICATION OF

UNITED TELEPHONE-SOUTHEAST, INC.

CASE NO. PUC990087

To implement extended local
service from its Saltville
exchange to its Konnarock
exchange

ORDER PRESCRIBING NOTICE

On May 7, 1999, United Telephone-Southeast, Inc. ("United" or "the Company") filed an application with the State Corporation Commission ("Commission") pursuant to the provisions of § 56-484.2 of the Code of Virginia. United proposes to notify its Saltville exchange customers of the increases in monthly rates that would be necessary to extend their local service to include the Konnarock exchange. The application states that telephone customers in United's Konnarock exchange had earlier petitioned the Commission for local calling to Saltville. Using a cost study prepared by United, the Commission determined the increase in monthly rates that would result from the expansion of the Konnarock local service area to include Saltville. Customers in the Konnarock exchange were polled regarding their willingness to pay higher rates for local

calling to Saltville. The majority of those responding supported the proposal.

Cost studies have been conducted to determine the monthly rates for expanded local service from Saltville to the Konnarock exchange. Because the resulting increase does not exceed 5% of the existing monthly one-party residential flat rate for Saltville customers, a poll is not required by § 56-484.2.

NOW, having considered United's application, United's proposed notice, and applicable law, the Commission is of the opinion that this matter should be docketed; that United should give notice to its customers in the Saltville exchange of this application; and those customers should be permitted to file comments and requests for hearing. Accordingly,

IT IS THEREFORE ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC990087.

(2) On or before October 7, 1999, United customers who may be affected by this proposal may file with the Clerk of the Commission written comments or requests for hearing about this application. Any corporation shall be represented by counsel in accordance with Rule 4:8 of the Commission's Rules of Practice and Procedure and shall file an original and fifteen (15) copies of any comment or request for hearing on or before the deadline. Individuals may file single copies. All comments or requests for hearing shall be filed with Joel H. Peck, Clerk, State

Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218; and shall refer to Case No. PUC990087.

(3) A copy of this Order and the application shall be made available for public inspection at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, from 8:15 a.m. to 5:00 p.m., Monday through Friday. A copy of the Company's application also may be obtained by contacting the Company's Customer Care Call Center.

(4) On or before September 7, 1999, United shall, through the use of bill inserts, provide the following notice to its Saltville exchange customers:

NOTICE THAT UNITED TELEPHONE-SOUTHEAST, INC.
PROPOSES TO EXPAND THE LOCAL SERVICE AREA OF
THE SALTVILLE EXCHANGE TO INCLUDE THE
KONNAROCK EXCHANGE - CASE NO. PUC990087

Telephone customers in United Telephone-Southeast, Inc.'s ("United") Konnarock exchange petitioned the Virginia State Corporation Commission ("Commission") for local calling to the Saltville exchange. Customers in the Konnarock exchange were polled regarding their willingness to pay an increase in monthly rates for local calling to the Saltville exchange. The majority of those customers responding in the Konnarock exchange supported this expansion of local service.

Based on United's cost study, the Commission determined the monthly rates for expanded local service for Saltville

customers (telephone numbers beginning with 496) to call the Konnarock exchange (telephone numbers beginning with 456). For expanded local calling to Konnarock from Saltville, monthly rates would increase as follows: flat rate single-party residential service, \$0.29; flat rate two-party residential service, \$0.23; flat rate four-party residential service, \$0.22; flat rate single-party business service, \$0.69; flat rate two-party business service, \$0.60; flat rate four-party business service, \$0.45; flat rate key, PBX or Centrex trunk, \$1.04; and customer-owned coin or semi-public coin service, \$1.04.

Any customer whose rates are not listed above or who desire more information on this proposed change should contact United's Customer Care Call Center at the telephone number listed on his or her telephone bill. Copies of United's application may be obtained by contacting the Company's Customer Care Call Center or may be reviewed at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219.

Customers wishing to comment on the proposed change to their local calling area or to request a hearing on the application may do so by filing such requests or comments in writing, referring to Case No. PUC990087, with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, on or before October 7, 1999.

The Commission shall convene a hearing on the proposed extension of the local calling area if at least the lesser of five percent or 150 of the customers within the Saltville exchange request a hearing; otherwise, the Commission may consider the application without convening a hearing.

UNITED TELEPHONE-SOUTHEAST, INC.

(5) On or before October 7, 1999, United shall provide proof of the notice required above.

(6) The Commission shall convene a hearing on the proposed extension of the local calling area if at least the lesser of five percent or 150 of the customers within the Saltville exchange request a hearing; otherwise, the Commission may consider the application without convening a hearing.

(7) On or before October 15, 1999, the Division of Communications shall file a report with the Commission on the number of objections to the proposal.